



FREQUENTLY ASKED QUESTIONS (FAQ)

1. Who can access the site?

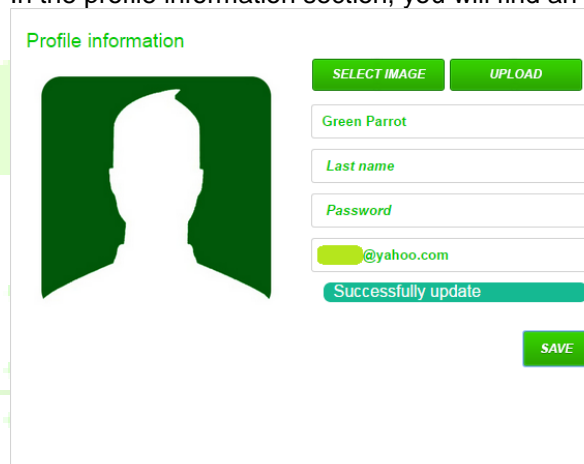
- The site can be accessed from people above age of 13 years old. Persons younger than this age shouldn't be accessing the site, for safety reasons including possible injuries during boiling, baking, usage of electric appliances and other activities that take place in the kitchen, and are necessary to perform a recipe, as well as in accordance with other social network policies, where the user has an account and wants to log in through that account.

2. How can I become a registered user?

- For now, the option is to log in with your Facebook account by clicking the "F-LOG IN" button, , or to click on the "USERS" button, .
- Fill in the form, and a registration link will be sent to the e-mail address you provided, followed by a notice "your registration is successful please check your e-mail for validation". Follow the link in your e-mail account from noreply@fridgecheck.com, and log in with the e-mail and password you provided at registration.

3. My real name and surname is being used as a username. How do I change this?

- In the profile information section, you will find an area that looks like this:



Profile information

Here, you can change your user name, upload account photo, change your password, or your mail. For the changes to have effect, click save at the end.

4. What is the benefit of being a registered user?

- You can **Contribute your recipe**, share recipes, add friends, add comments and discuss on forums.

5. Can I share my personal recipes?

- As a registered user, you can.

6. Are my personal information safe?

- The site doesn't ask you for your personal data. We will never ask you for your address, ID number, bank card number or pin. All the information you provide in the process of registration is all the information needed to share. For more info, read our privacy policy.

7. How much does registration cost?

- It is absolutely free to register and open an account.

8. Is the food in these recipes safe for eating? Are you using any ingredients that are dangerous and poisons for the people?

- Any user is responsible of the quality of food he prepares his meal with. As for the safety of ingredients, since it is highly individual, any person should watch out for their own intolerance or health boundaries towards certain foods. Fridge Check does not take any responsibility of how the mixture of food from these recipes will affect a certain person. Of course, they are made for general usage, but how will they be implemented is not concern of Fridge Check.

9. Is the site suitable for children under the age of 13?

- For answer to this question, read the answer in no.1.

10. What are cookies?

- Cookies are usually small text files, given ID tags that are stored on your computer's browser directory or program data subfolders. Cookies are created when you use your browser to visit a website that uses cookies to keep track of your movements within the site, help you resume where you left off, remember your registered login, theme selection, preferences, and other customization functions. The website stores a corresponding

file(with same ID tag)to the one they set in your browser and in this file they can track and keep information on your movements within the site and any information you may have voluntarily given while visiting the website, such as email address. This is used to post adverts, offers and other extra marketing.

- Cookies usually don't contain much information except for the url of the website that created the cookie, the duration of the cookie's abilities and effects, and a random number. Due to the little amount of information a cookie contains, it usually cannot be used to reveal your identity or personally identifying information. However, marketing is becoming increasingly sophisticated and cookies in some cases can be aggressively used to create a profile of your surfing habits.
- There are two types of cookies: session cookies and persistent cookies. Session cookies are created temporarily in your browser's subfolder while you are visiting a website. Once you leave the site, the session cookie is deleted. On the other hand, persistent cookie files remain in your browser's subfolder and are activated again once you visit the website that created that particular cookie. A persistent cookie remains in the browser's subfolder for the duration period set within the cookie's file.

11. Do I need to accept a cookie?

- No.

12. Can I use your photo or recipe on my web site or blog?

- All content, including recipes and photos uploaded by users is intellectual property of Fridge Check. You may not modify, change or use in commercial goals any part of content of the site, unless prior written consent has been obtained from the owner.

13. I forgot my login information! What do I do?

- Simply click on the link "[I forgot my password](#)" in the log in form, and send us you e-mail you provided at registration. If you don't remember the e-mail either, write us a note on support@fridgecheck.com and we will contact you within 24 hours for further information.

14. Why isn't my login code working?

- It is possible you tried to register more than once, or you have copied and paste it incompletely. For any strange behavior with the activation links, codes and passwords, please contact support@fridgecheck.com.

15. How can I contact you?

- The easiest way to contact us is on mail support@fridgecheck.com, or you can find us on social networks like Twitter, Facebook and Google +.

16. What are beta testers? Should I apply for one?

- A beta test is typically the last test performed by companies prior to releasing a product. It's a test that involves real customers using the product in real environments. From identifying critical bugs to providing general opinions and ideas about the product, a beta test allows potential customers to be involved in the company's product development. Testers have a chance to experience a new product firsthand, share their insight and ideas with a company, and help make a better product. Tell others what you've experienced in a professional, objective manner. Don't publicly trash the product you've been testing. Remember that the company recruited beta testers to give themselves an opportunity to remedy issues before the product is released. You're here to help them figure out what works and what doesn't; give them a chance to fix things. If you mention the beta test, be careful not to reveal things the developer considers confidential. They are relying upon you for an objective test as well as trusting you to act professionally during the entire process.

17. Is there an application for android, i-phone, tablet, or the services are given strictly through this web site?

- There is an application called FridgeCheck, you can download it from google play, or i-tunes application store.

18. How much does the application cost?

- Application is free. Data charges may apply for downloading, depending of the type and conditions of data usage you make.

19. How do I find a recipe?

- This is the very first thing that differs this site from other cooking sites, and also the application – you choose your ingredients, the ones you have in your fridge, and based on 3-5 ingredients you get a recipe.

20. Where can I find cooking videos?

- Cooking videos will be a part of this site in further process of development, uploaded mostly on YouTube, but they will be linked in Facebook, Twitter, and G+, as well as other social media that we plan to extend to in near future.

21. How can I send/forward a recipe to a friend?

- You can share a recipe by clicking on its contents, and one of the buttons on the right:
- **Like**, this will take you to Facebook page to post this recipe;
- **Tweet**, this will take you to your twitter profile to post the content;
- **Share**, this will take you to your G+ circles to share with your friends;
- **Send**, this will allow you to send a link through an e-mail account, or
- **Save**, this will save your choice of recipe into your current profile on Fridgecheck as a registered user.

22. Why doesn't anything happen when I click a link?

- If nothing happens when you click a link, please contact support@fridgecheck.com to work on the problem as soon as possible.

23. What are the benefits of using your site?

- Short and easy way to find a recipe that clears the contents from your fridge, variety of choice, and additional suggestions for foods or spices you can put on the list and send to someone to get them for you from the grocery store.

24. How can I rate and share recipes if I am not a member?

- You can do it from your Facebook, Twitter, or Google + account, on our site presentation on these social networks.

25. How do I upload a recipe of my own?

- As a registered user, you can upload contents to www.fridgecheck.com, but also, as a part of any social community where our site is promoted, you can write down your recipe, upload a photo, or comment on daily posts.

26. How do I delete a personal recipe from your site?

- I don't know. It has never been done before.

27. How do I print a recipe?

- Since in beta testing we still don't have an option to convert the recipe to pdf or other suitable for printing formats, you can print it directly from your browser using the command Ctrl +P.

28. I'm looking for information about advertising on your site.

- For information about advertising on our site, contact food@fridgecheck.com.

29. Do I need permission to adapt a recipe from another source?

- It depends, if you are modifying content for which is specifically forbidden in the terms of use of that source, or if that infringes some other proprietary rights. In case of copyright infringement, Fridge Check will delete such content without prior notice to the user who uploaded it, on demand of the owner of such rights.

30. What information are you sending to your subscribers through your newsletter?

- Mostly we send daily published recipes, interesting facts, news about application, new promotion of the web site on other social media, information for improvements of the site, and it is not excluded to send special offers or requests for review.